## Lemonade

## Lemonade Agency B.V., UK Branch

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## **ONLINE DISPUTE RESOLUTION**

The Financial Ombudsman Service (FOS) is an independent dispute resolution organisation. If you are unable to resolve a complaint you have with us, you can contact the FOS on Tel: 0300 1239 123 or 0800 0234 567. Further information can be found at www.financial-ombudsman.org.uk